

IN PURSUIT OF EXCELLENCE: DP WORLD WINS DUBAI QUALITY AWARD

Dubai, United Arab Emirates, 3 May 2017: Global trade enabler DP World has won the Dubai Quality Award in recognition of sustained business excellence and best practice at an awards ceremony hosted by the Department of Economic Development (DED) at the Dubai World Trade Centre.

The award employs a detailed framework requiring companies to benchmark performance against international standards, documenting their achievements as part of a model for organisational excellence.

Nine different criteria have to be met as proof that applicants have sustained continual improvement in their aim for excellence that benefits the business and wider industry.

DP World's customer-focused global business strategy, service excellence and industry-leading processes and systems helped the company win the award.

DP World Group Chairman & CEO Sultan Ahmed bin Sulayem said:

"As a global trade enabler with operations across the world, it is essential that we adapt to local needs and provide quality service beyond expectations. I am very proud of the hard work of our over 36,500-strong global family for winning this award, which proves what an enabled workforce can achieve backed by a forward thinking company vision and strategy.

"We seek to provide value to our stakeholders at all times by connecting global markets using multi modal transport links, technology and trade solutions. Examples include innovative port community systems and implementing state of the art technologies across our portfolio. We are always on the lookout for new opportunities to ensure we are future proofed, anticipating change and applying the right solutions and technologies ahead of time.

"Our achievements and growth are a reflection of our country's visionary leadership who have taught us to sustainably develop Dubai's economy by embracing global best practices."

DP World's UAE Region has been participating in the Awards over the years, winning the premier Dubai Quality Award when it entered for the first time in 2002. DP World participated as a global company for the first time in 2016 and won it again.

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